

McKinney Physical Therapy, PLLC Cancellation and Other Policies

Late Cancellation/No Show/Late Policy:

When you schedule appointments, you are agreeing to purchase my services for a specific time block. If you do not show for this time, I cannot make up this loss of income and my overhead is not reduced. Please treat these appointments as invaluable as they are.

I require at least 24 hours of notice of a cancellation in order to fill that slot or you will be charged a \$75 fee. Any Monday appointments need to be canceled on Friday morning. I understand that things happen unexpectedly and people sometimes get sick- and there are certainly exceptions. Two “No Shows” for scheduled appointments, will result in an immediate discharge from my care.

Future appointments may not be scheduled until the Late Cancellation/No Show fee is paid.

If you are late to your appointment, you I will be happy to see you for the remainder of your treatment time. However, please know that this may limit our treatment options as some procedures require more time.

Payment of Co-Pays and Deductibles and Self-Pay Fees

Kindly pay your fees the day of service. Please allow yourself extra time to do so before or after your appointment. Unpaid fees may result in a hold in your treatment program until fees are paid. We do understand that this is not always possible, so please let us know if this is a concern.

Scheduling

It will be your responsibility to schedule your future appointments with our administrative staff. Please allow extra time OUTSIDE of your actual treatment time. Please do not attempt to use your treatment time, or the time of the next client, to schedule with the therapist during your session.

Self-Pay Clients

Current self-pay rates are as follows:

Evaluation	\$150
Treatment	\$130
Dry Needle	\$ 75 for up to 30 minutes

- All sessions are scheduled for 45 minute blocks. The exception to this is 30 minute dry-needle sessions that are available to existing clients when appropriate.
- On occasion, there is additional time available, or your body needs additional time to complete a procedure. If this situation arises, we will discuss whether you wish to complete your original session or continue the session for additional cost. My desire is to give you the best treatment while respecting your financial wishes.
- Additional treatment time will be pro-rated at the treatment rate of \$43/15 minutes.
- After-hour and weekend rates may be available at an additional charge.
- Please contact our office if the expense of out-of-pocket payments are a concern.